

HEALTH & SAFETY

PROTOCOLS

TILL 31.05.2022





IN RESPONSE TO CURRENT CIRCUMSTANCES SURROUNDING THE COVID-19 PANDEMIC, WE FOLLOW THE GUIDELINES AND THE PROTOCOLS FROM WHO AND THE GREEK GOVERNMENT SO AS TO KEEP OUR HIGH STANDARDS OF CLEANLINESS AND LUXURY SERVICE.

GENERAL PRINCIPLES:



Health First Certification, posted in a prominent place at the reception desk which proves that the hotel complies with the health content protocols.



Sanitizing gel at the reception, restaurant and swimming pool.



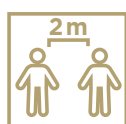
Optimized procedures to minimize contact with common objects at reception.



All sitting areas in the hotel are getting sterilized every 3 hours with special equipment.



Lower occupancy to avoid overcrowds.



Systematic chlorination of pools with disinfected products. The arrangement of sunbeds is placed at least 2 meters apart in each direction.



Doctor on call 24/07 basis and PCR TEST available if needed.



CHECK IN / CHECK OUT

SIMPLIFIED CHECK IN / CHECK OUT PROCEDURES WHILE MAINTAINING SOCIAL DISTANCING.



ALL CARDS AND PENS ARE STERILIZED BEFORE BEING HANDED OVER TO THE GUESTS



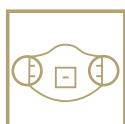
TEMPERATURE MEASUREMENT OF ALL GUESTS ENTERING THE HOTEL WITH CONTACTLESS DEVICE.



ONLY CLIENTS WITH BOOKED RESERVATIONS AND IN-HOUSE GUESTS WILL ENTER THE PROPERTY AND THE ROOMS. CLEANING STAFF IS EXEMPT.



FACEMASKS, IF REQUESTED, ARE PROVIDED TO THE GUESTS FREE OF CHARGE.



ROOMS

Check out latest by 11:00 and check in at 15:00. Extension of duration between these hours is mandatory in order to ensure that the room between the customers is thoroughly cleaned, disinfected and sterilized by special equipment, as well as that adequate natural ventilation of the space is followed.

All protocols are followed while cleaning the rooms to ensure a covid free environment.



PERSONNEL / GUESTS

All team members are equipped with masks.
Temperature of each staff member is measured each day during arrival at the hotel.

Guest luggage sanitized upon arrival.

Distance of 2 meters at every interaction.

List with diagnostic clinics to perform a rapid test or molecular test on the guests upon request. Charge according to the clinic.

Guest must stay in room and contact the Front office if they do not feel well.

Maintain social distancing / wash hands / do not touch mouth and face.

Use of contactless transactions when possible.

POS sanitized after each use.



RESTAURANT

EXTRA SPACE BETWEEN TABLES AT THE RESTAURANT.

MAXIMUM OF 6 GUESTS PER TABLE AT THE RESTAURANT.

MENUS ARE DISINFECTED.

